

2019 ABTA National Conference Frequently Asked Questions

1. Where is the ABTA 2019 National Conference held?

The American Brain Tumor Association 2019 National Conference is held at the Loews Chicago O'Hare Hotel, 5300 North River Road Rosemont, IL 60018.

2. What is the cost of registration to attend the conference?

The cost for the 2019 National Conference for brain tumor patients and caregivers is \$40 for registration, and provides in-person access to two full days of educational programming Friday, September 6 - Saturday, September 7. For all other attendees, the cost is \$140.

You can livestream sessions online for FREE - Friday, September 6, 2019 only.

Both virtual and in-person attendance requires registration at www.abta.org/national-conference.

3. Are walk-in registrations accepted?

We will be accepting walk-in registrations based upon availability at an increased registration fee of \$50, after online registration has closed on Monday, September 2, 2019. See check-in table for more info.

4. What meals are included with registration?

The patient/caregiver and general registration includes meals for breakfast, lunch, networking reception with passed hors d'oeuvres, dinner, and snacks for Friday, September 6. On Saturday, September 7, meals include breakfast, lunch and snacks.

5. How much is parking? Where can I pay for parking?

The cost of hotel parking is \$14 for self-parking with validation received at the ABTA Registration area. Without a discount parking voucher, parking rates are up to \$26/daily. All parking fees are inclusive of tax. If you are parking onsite, please indicate in your registration.

Valet parking will **not** be covered and costs \$38.

6. Are donations accepted?

Yes! The ABTA will accept credit card, cash and check donations at the Registration desk.

7. Where are the nearest restrooms?

Restrooms are located on the 1st Floor, next to Tate room, Avedon A Ballroom, and Pollock room.



8. Who should I contact if I need special accommodations?

If you have any special accommodations including but not limited to dietary restrictions, audio/visual impairments, or accessibility needs please indicate your needs during registration.

For those that have audio or visual impairments, please notify an ABTA Representative at the conference who will be greeting attendees at the doors of the general session room. They will bring you to a table in the front of the room reserved for those with audio or visual impairments.

For those with accessibility needs, including the use of a wheelchair, walking cane, or have difficulty walking, an ABTA Representative will seat you at the back of the room so you have easy access in and out of the room.

If you have any dietary restrictions, please notify the staff member at the Registration area, and they will inform an ABTA Representative, Grace Keller (312) 391-6775. We will do our best to accommodate any special needs.

9. What if there is a medical emergency?

In an emergency, call 911, stay with the person and inform an ABTA Staff Member or Volunteer to activate emergency protocols.

10. How do I get a wheelchair?

Wheelchairs will not be available on the property. Should you require one, please contact Howard Medical Company at (773)-278-1440.

11. Is there an area for resting?

There is soft seating in the hotel lobby and a designated area for resting in the Patient & Caregiver Lounge in Avedon C/D on Friday and Saturday, 7AM-2PM.

12. Where is Lost and Found?

The general lost and found area is located at the ABTA Registration and Check-in area. For high-value items, please see the hotel's front desk and security area.

13. When is hotel check in and check out?

Check-in: Friday, September 6, 2019 @ 4 PM

Check-out: Saturday, September 7, 2019 @ 12 PM.

14. Once I check out, where can I hold my luggage?

On Saturday you can check baggage at the Bell desk. They can be stored all day until you are ready to leave.



15. Where/when can I get transportation to the nearest airport?

Shuttle service includes drop off and pick-up services from and to the Loews O'Hare Hotel, CTA Rosemont Blue Line Station and O'Hare Airport. Additionally, feel free to use a taxi or rideshare services, such as Uber or Lyft.

The Bus/Shuttle Center is where all passenger hotel shuttle buses are located to pick up guests. This is in line with the City of Chicago Department of Aviation's plan to lighten the congestion within the O'Hare Airport roadways. The Bus/Shuttle Center is an indoor facility with seating, heating, air conditioning and concessions. It is a three-to-six minute walk from the baggage claim area, which is currently the regular pick up area for taxis, limousines and other ground transport.

The complimentary Loews Chicago O'Hare shuttle bus service runs as follows:

DAILY SCHEDULE:

5AM-12AM EVERY 15 MINUTES on the hour (Shuttle will pick up all arriving guests at the Bus & Shuttle Center and drop off all departing guests at departures by airline)

12AM-5AM EVERY 20 MINUTES on the hour (Shuttle will pick up all arriving guests at the Bus & Shuttle Center and drop off all departing guests at departures by airline)

FOR INTERNATIONAL FLIGHTS:

You must call the hotel directly at (847) 544-5300 to make an arrangement for pick up on your day/ night of arrival. The shuttle picks up at **DOOR 5E**. Please contact the hotel once you arrive at Door 5E.

DIRECTIONS:

The Bus/Shuttle Center is centrally located between Terminals 1, 2, and 3

Once you reach the baggage claim area (**lower level**) there are overhead red signs "**Bus/Shuttle Center**"

Follow the direction, which will lead you to the underground pedestrian walkway

Take the elevator centers 3 & 4

Select the first level (**P1** or **Cubs** button)

At the Bus/Shuttle Center please wait between doors 1 and 2

If you need to contact the hotel, please call **(847) 544-5300**.

